

(ಕರ್ನಾಟಕ ಸರ್ಕಾರದ ಸಂಪೂರ್ಣ ಸ್ವಾಮ್ಯಕ್ಕೆ ಒಳಪಟ್ಟಿದೆ)

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Office of the  
Superintending Engineer (Ele)  
O&M Circle, GESCOM  
Near Basaveshwara Circle  
Station Road, Raichur-584101

No: SEE/EEE(O)/AEE(O)/RCR/2023-24/

4976-77

Date: 1-8 JAN 2024

**Encl:**

Proceedings of HT Consumer meeting under the chairmanship of the Superintending Engineer Elect, O&M Circle, GESCOM, Raichur held on on 04.01.2024 at 10:30A.M at Raichur.

Meeting Conveyed by

: The Superintending Engineer Elect,  
O&M Circle, GESCOM, Raichur.

## Members Present

: As per Annexure (Enclosed)

The Chairman welcomed all HT Consumers and GESCO Officials to the meeting and discussed the following complaints is as follows.

Complaint No	1/ 4.01.2024
RR No	HTR-165
Consumer Name	Mr Naveen M/s Navodaya Hospital and College Raichur
Sub Division	USD-1
Complaint	There is a voltage fluctuation's during Day/Night, and Bills are not issuing in-time so difficulty to pay in time.
Action	Regarding voltage fluctuations, AEE USD-1 directed to set right the problem co-ordinate with KPTCL staff and Consumer. Regarding bills, AMR is already implemented to avoid delay in issuing bills, it will be start working within three months. Meanwhile AEE-USD-1 asked to solve the problem immediately
Complaint No	2/ 4.01.2024
RR No	ID No 8303518000
Consumer Name	Mohan (Representing the Firm)
Sub Division	USD-2
Complaint	Firm requested for additional 20KVA for existing 180KVA, totalling 200KVA. But firm asked to replace existing HTMC 10/5A 2CT 2PT (which is able to cater 200KVA) to 10/5A 3CT 3PT. Consumer is asking the GESCOM to replace the HTMC at Dept Cost.
Action	AEE-USD 2 asked take action as per the company norms.
Complaint No	3/ 4.01.2024
RR No	HTRR-111, HTRR-9
Consumer Name	Mohan (Representing the Firm)
Sub Division	Rural Raichur
Complaint	Even after permanent dis connection ISD amount not refunded since one year and five years respectively
Action	AEE-RSD Raichur asked to take needful action to refund the deposit and intimate this office

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16/1/24

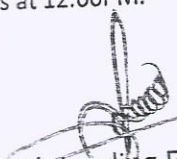
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Complaint No	4/ 4.01.2024
RR No	New- Not availed connection
Consumer Name	Mohan (Representing the Firm)
Sub Division	Rural Raichur
Complaint	Even after five years, deposit not refunded
Action	AEE-RSD Raichur asked to take needful action to refund the deposit and intimate this office
Complaint No	5/ 4.01.2024
RR No	ID No 8251189797
Consumer Name	Mohan (Representing the Firm)
Sub Division	USD-2
Complaint	Even after permanent dis connection ISD amount not refunded since one year
Action	AEE-USD-2 asked to take needful action to refund the deposit and intimate this office

Meeting is concluded with vote of thanks at 12:00PM.

  
Superintending Engineer (Ele)  
O&M Circle, GESCOM Raichur

**Copy submitted for kind information to:**

1. The Chief Engineer Electy.(Operation) Corporate Office GESCOM Kalabauragi
2. The Chief Engineer Electy., O&M Zone GESCOM, Ballari.

**Copy to information and needful :**

1. The Executive Engineer Ele., O&M Division Rural Raichur / Urban Raichur and C&M Raichur.
2. The Asst. Executive Engineer Ele., O&M USD-1/USD-2/RSD Raichur/HT Rating and C&M Sub-Divisions of GESCOM, Raichur.

Copy: EEE(O)/AEE(O)-1&2/M.F.



**Officers presenting the HT Consumer meeting chaired by Superintending Engineer Ele., Raichur on 04.01.2024 At O&M Circle, office, GESCOM, Raichur**

**Annexure-I**

<b>SI No</b>	<b>Name</b>	<b>Designation</b>
1	Sri. S. Suryakanth	Controller of Accounts
2	Sri. Chandrashekar Desai	Superintending Engineer Ele., O&M Circle Raichur
3	Sri. Ganesh. N	Deputy Controller of Accounts O&M Circle Raichur
4	Sri. Ravindra. Y	Executive Engineer Ele., O&M Urban Raichur
5	Sri. Sateesh.K	Executive Engineer Ele., O&M Circle Raichur
	Sri. Umesh.Y	Executive Engineer Ele., C&M Division Raichur
6	Sri. Chirajeevi. B.R	Asst. Executive Engineer Ele., O&M Urban Sub-Division-1 Raichur
7	Sri. Vinay	Asst. Executive Engineer Ele., O&M Urban Sub-Division-2 Raichur
8	Sri. Ravi	Asst. Executive Engineer Ele., O&M Rural Sub-Division Raichur
9	Sri. Raghavendra	Asst. Executive Engineer Ele., O&M Circle Raichur
10	Sri. Srinivas Raju	Asst. Executive Engineer Ele., O&M Sub-Division Deodurga
11	Sri. Bennappa. K	Asst. Executive Engineer Ele., O&M Sub-Division Sirwar
12	Sri. Mohammed shafi	Assistant Executive Engineer Ele., DTRMS Raichur
13	Sri. Srinivas Prasad. K	Assistant Executive Engineer Ele., HT-R/RCR/MRT Raichur
14	Smt. Yasmeen Begaum	Account Officer O&M Rural Division Raichur
15	Sri. Mallikarjun Gowda	Account Officer O&M Urban Division Raichur
16	Sri. Hanumanth	Assistant Engineer Ele., HTR/RCR/MRT Raichur